

Additional Resources

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Support

There is additional help available at www.xerox.com/office/support. You can access infoSMART Knowledge Base, PhaserSMART Technical Support, Technical Support via email, driver downloads, and much more.

A set of Xerox links is installed in your web browser's Favorites folder when you install the printer drivers on your computer. The Troubleshooting tab in your Windows printer driver also includes useful links.

infoSMART

This is the same troubleshooting knowledge base used by Xerox Customer Support. infoSMART Knowledge Base provides solutions for printer issues such as error codes, print quality, media jams, software installation, networking, and more. Go to www.xerox.com/office/infoSMART.

Web Links

Xerox provides many resources to help you learn more about your Xerox Phaser™ 4500 Laser Printer. Use these web sites to obtain information about your printer:

Resource	Link
To link to product and supplies information, download printer drivers, view documents, and access support information:	www.xerox.com/office/
To access the troubleshooting knowledge base used by Xerox Customer Support staff:	www.xerox.com/office/infoSMART
To view technical support information:	www.xerox.com/office/4500support
To order Xerox supplies:	www.xerox.com/office/4500supplies
To find your local sales and support center:	www.xerox.com/office/contacts